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### INTRODUCTION

As an entity that specialises in the twin challenges of breaking the stigma associated with people with disabilities, and their inclusion into mainstream economic activity, we are poised to make a major breakthrough by tackling these societal challenges.

This is what the Sheltered Employment Factories (SEF) bases its mission on; the dedication and perseverance to succeed that seems to be hard wired into every South African regardless of their impediment.

The SEF is an organisation that knows all too well what it takes to ignore critics and focus on achieving a goal. We have been creating employment for people with disabilities for over sixty years, and our mission is to ensure all persons with disabilities irrespective of race, or religion, actively participate in the country's economic growth and development.

In many countries throughout the world, sheltered employment is expanding with the objective of offering short to long term employment to people with disabilities who wish to participate in the open economy. In South Africa, our government's national agenda on the active participation in the economy of the country by people with disabilities is in line with international initiatives and best practice.

#### - A3OUT US

The Sheltered Employment Factories (SEF) were established more than 70 years ago to provide employment opportunities to people with disabilities. There are more than 2.5 million people with disabilities in South Africa of whom some 10% to 15% probably require an environment such as the Sheltered Employment Factories. Currently around 97% of the workers in our factories fit this profile. This is not merely a haven for the unemployed, but for those who cannot compete – often the emotionally / psychologically challenged.

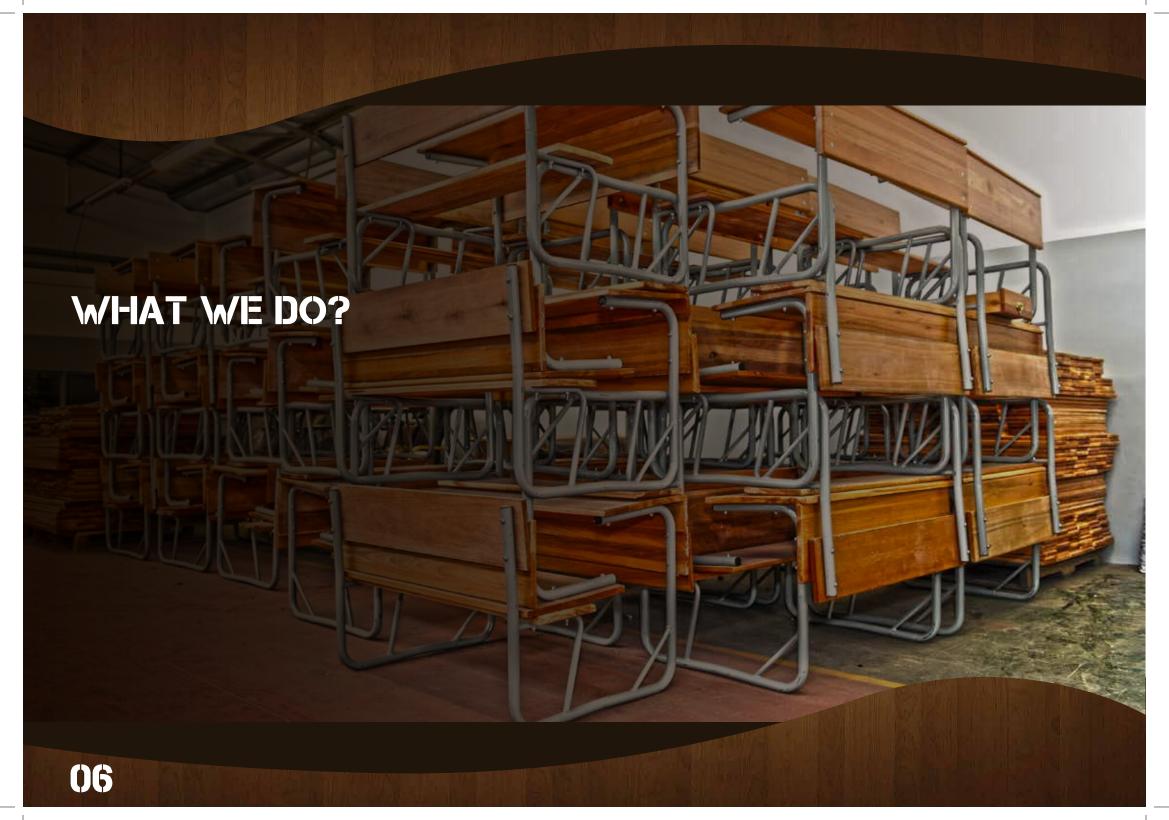


The SEF now has 12 factories across South Africa operating in 7 of the 9 provinces, only Mpumalanga and Limpopo are without a facility. Our factories are located in Bloemfontein, Cape Town, Durban, East London, Johannesburg, Kimberly, Pietermaritzburg, Port Elizabeth, Potchefstroom and Pretoria. Collectively they employ some 1100 disabled people supported by 120 administration, management and technical staff. With our current premises – land, buildings and equipment – there is the potential to provide meaningful work opportunities for more than 3 000 handicapped people. In time it is envisaged that these numbers will increase significantly as an awareness of the SEF and its purpose is created in South Africa and the potential market for products is addressed.

The Department of Labour inherited the SEF from the previous government and has in the recent past taken the bold step of embarking on a turnaround strategy, that is aimed at converting the SEF into entities that:

- a. have a clear and definable legal status
- b. operate as efficient entities
- c. serve to advance government's national agenda on active participation in the economy of the country, by people with disabilities

Ownership of the factories is vested in the State through the Department of Labour, and they trade under the name SERVICE PRODUCTS. All members of the Management Committee, which is the Executive Authority, are Senior Officials of the Department of Labour. The primary purpose of the SEF is the economic empowerment of persons with disabilities and the disabled are the sole beneficiaries. The SEF is a non profit making organisation.



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In total the factories have the manufacturing capability to produce some 3 000 different product types in the following fields:

Furniture (wooden and metal for offices, schools and domestic use)

Textiles (garments, bed linen, protective clothing, hospital and surgical garb - with printed or embroidered logos)

Metal work (shaped and welded construction)

Leather work

Canvas work

Book binding (beautifully crafted leather binding with gold lettering)

Screen printing (printing onto promotional products - e.g. T-shirts, logos, caps, linen, flags, bunting, banners)

# **FURNITURE**

- Office chairs (various designs)
- School chairs
- · School desks
- Teachers tables
- · Teachers chairs

### METAL WORK

- Gates
- Doors
- Safes
- · Railings and Safety gates

### **TEXTILES**

- Bed sheets
- · Pillow cases
- · General Assistant uniforms
- Gym shorts
- Furniture upholstery

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# VISION

The possibilities for added activities are endless. In addition, the facilities lend themselves as training centres that could be a skills development route for disabled people who could enter the open labour market. This in turn opens an opportunity for many more thousands of people. From a supply chain management perspective, the SEF should score full points in terms of ownership (100% Government owned) and disabled persons (100% of factory workers are disabled).

### WE ARE PROUD TO BE:

100% South African organisation
Using only 100% South African raw materials
Contributing 100% to the South African economy
Focussing 100% on empowering the disabled sector of our country

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### **OUR PRODUCTS**



#### TEACHER'S OFFICE/STAFF ROOM DESK

- 1. Table top 21mm solid hardwood,
- Modesty panel and drawer box carcass manufactured from matching 16mm substrate veneer board all edges sealed with matching veneer
- 3. 32x1.6mm square tubing frame with baked black epoxy/polyester powder coating finish
- 4. Durable plugs fitted to all leg ends
- 5. 21mm solid saligna hardwood drawer fronts, top drawer lockable (approved lock)
- 6. Approved handle and drawer slides
- 7. Knock-down "prisma" fitting
- 8. Modesty panel to be secured to steel frame with 4.8x27mm large flange pop rivets
- 9. All timber components to be varnished with two coats of acid catalysed lacquer
- 10. Fit top to steel frame with approved screws









### **LETTER TRAY**

- Solid wooden letter tray manufactured from 21mm solid saligna, hardwood (eucalyptus grandis)
- 2. 400x300x83mm "F" jointed letter tray.



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# SCHOOL DESKS



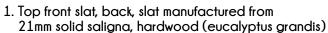
#### **DOUBLE COMBINATION PRIMARY DESK GRADE 1-3**



- 1. Top front slat, back, slat manufactured from 21mm solid saligna, hardwood (eucalyptus grandis)
- 2. Main steel frame 31.7x.6mm tubing
- 3. Seat support rail 15.05x1.2mm tubing
- 4. Seat 15.88x1.2mm tubing complete steel frame baked light grey epoxy/polyester powder coating finish
- 5. Durable plugs fitted on all open ends
- 6. All timber components to be varnished with two coats of acid catalysed lacquer
- 7. Fit all timber components to steel frame with approved m5/m5 bolts and mylock nuts



#### **DOUBLE COMBINATION PRIMARY DESK GRADE 4-6**





- 3. Seat support rail 15.05x1.2mm tubing
- Seat 15.88x1.2mm tubing complete steel frame baked light grey epoxy/polyester powder coating finish
- 5. Durable plugs fitted on all open ends
- 6. All timber components to be varnished with two coats of acid catalysed lacquer
- 7. Fit all timber components to steel frame with approved m5/m5 bolts and mylock nuts



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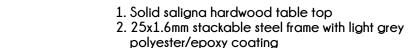


#### DOUBLE COMBINATION SECONDARY DESK GRADE 7-12

- 1. Top front slat, back, slat manufactured from 21mm solid saligna, hardwood (eucalyptus grandis)
- 2. Main steel frame 31.7x.6mm tubing
- 3. Seat support rail 15.05x1.2mm tubing
- 4. Seat 15.88x1.2mm tubing complete steel frame baked light grey epoxy/polyester powder coating finish
- 5. Durable plugs fitted on all open ends
- 6. All timber component to be varnished with two coats of acid catalysed lacquer
- Fit all timber components to steel frame with approved m5/m5 bolts and mylock nuts



#### DOUBLE PRIMARY STACKABLE TABLE GRADE 1-3



- 3. Plastic stacking block
- 4. Nylon ferrules/plugs to all steel open ends
- 5. "one way" galv screws: 6xoff no. 10x40 4xoff no. 10x45 pencil groove 16x3mm





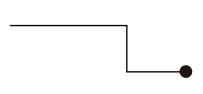
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# SCHOOL DESKS



#### **DOUBLE PRIMARY STACKABLE TABLE GRADE 4-6**



- 1. Top front slat, back, slat manufactured from 21mm solid saligna, hardwood (eucalyptus grandis)
- 2. Main steel frame 31.7x.6mm tubing
- 3. Seat support rail 15.05x1.2mm tubing
- 4. Seat 15.88x1.2mm tubing complete steel frame baked light grey epoxy/polyester powder coating finish
- 5. Durable plugs fitted on all open ends
- 6. All timber component to be varnished with two coats of acid catalysed lacquer
- 7. Fit all timber components to steel frame with approved m5/m5 bolts and mylock nuts





#### TABLE TRAPEZIUM



- 1. Steel frame 22.23 X 1.2mm square tubing with baked black epoxy powder coating finish
- 2. Durable plugs fitted to all open steel ends
- 3. Top manufactured from 21mm solid saligna, hardwood (eucalyptus grandis)



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### **CHAIRS**



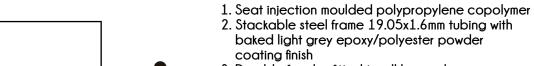
#### **UPHOLSTERED CHAIR WITHOUT ARMS**



- 1. Seat and back approved foam (seat minimum 23kg back minimum 16kg) and upholstery (100% polypropolene contract quality) foam to be glued onto 16mm particle board
- 2. Stackable steel frame assembly: 22.23x1.2mm square tubing with baked black epoxy/polyester powder coating finish.
- 3. Durable plugs fitted to all open steel ends
- 4. Seat fitted to steel frame with approved screws
- 5. Back fitted with bolts & t-nuts to steel frame



#### CHAIR GRADE 1-3 LOWER PRIMARY STACKABLE SCHOOL CHAIR





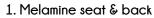
- 3. Durable ferrules fitted to all leg ends
- 4. Fit seat to steel frame with approved screws.

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### **CHAIR LIBRARY/TEACHER**



- 2. Stackable steel frame, 19.05x1.6mm tubing with baked light grey epoxy powder coating
- 3. Durable ferrules fitted to all leg ends





#### CHAIR DINING AND SCHOOL HALL

- 1. Seat injection moulded polypropylene copolymer
- 2. Stackable steel frame 19.05x1.6mm tubing with baked light grey epoxy/polyester powder coating finish
- 3. Durable ferrules fitted to all leg ends
- 4. Fit seat to steel frame with approved screws.



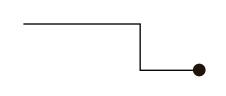
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#### **CHAIR LAB GRADE 4-6**

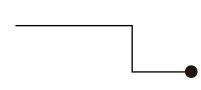


- 1. 300mm polypropylene copolymer injection moulded seat to be fitted by means of pop rivets (ref 2.1.8)
- 2. 25x1.6mm steel tubing with baked polyester/epoxy light grey powder coating (ref 2.1.18/19)
- 3. 10mm steel rod
- 4. Nylon plugs to all leg ends (ref 2.1.20)





#### **CHAIR LAB GRADE 7-12**



- 1. 300mm polypropylene copolymer injection moulded seat to be fitted by means of pop rivets (ref 2.1.8)
- 2. 25x1.6mm steel tubing with baked polyyester/epoxy light grey powder coating (ref 2.1.18/19)
- 3. 10mm steel rod
- 4. Nylon plugs to all leg ends (ref 2.1.20)





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Over the years we have been rated 100% by the South African Bureau of Standards in terms of capability to manufacture textile, wood and metal products to SABS specifications. Collectively the factories have the operational, financial and logistical capacity to undertake a wide spectrum of business ranging from one-off small orders to outlying organisations, to multi-million Rand contracts across South Africa. Current annual turnover is some R60 million, with the installed capacity to more than double this figure.

Our financial capacity is sound and annual purchases of raw materials exceeds R40 million. Our bankers attest to the satisfactory manner in which SERVICE PRODUCTS is managed and to its credit worthiness.

We are proud of our ethics and our fundamental belief that business should be conducted honestly, fairly and legally. The prescripts of the Public Finance Management Act and Treasury Regulations guide our corporate governance objectives.

There is an extensive, country-wide logistical capability that comprises the following:

- Large warehousing capacity at all 12 factories ranging between 1 000m³ and 6 000m³ and there is additional warehousing at the premises of the transport contractor.
- A contract is in place with a reputable transport organisation to supply logistical service for raw materials and finished products. Deliveries are
  made to off-road destinations in far flung rural areas, to individual schools, offices and hospitals, and equally to towns and to metropolitan centres
  across South Africa. The fleet comprises 20 vehicles ranging in size from 2 ton (17 m³) to 34 ton (197 m³) carrying capacity.



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We are happy to discuss any alternative designs with clients and create pilot models / examples to test feasibility and acceptability. We are equally happy to consider any other finishings, fittings or accessories that clients may require. We have the passion and the capability and we want to show the world just what people with disabilities can accomplish.

Historically the SEF were the major supplier of furniture to government and state aided institutions and the sole supplier of linen and garments to hospitals. Regrettably this status has been removed by the National Treasury and the SEF now competes with the private sector with inevitable loss of business and consequent job opportunities for the disabled.

Given the business and sales orders, we can deliver the goods and in so doing make a significant difference to the lives of these deserving people. Our vision is a national network of factories and factory outlets that contribute to the economic empowerment of people with disabilities. We commit to providing employment and training opportunities to people who have been excluded from work as a result of their disability and support their transition into mainstream employment.

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Sheltered Employment for People with Disabilities. SEF operates under the Department of Labour and was set up in 1943 to create employment for people with disabilities.

Visit us at www.labour.gov.za

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